



## Bertrand de Neve

Agile & DevOps Transformation Leader / Coach | Program Manager | Architect

"I bridge the gap between strategy and execution. I design the blueprint, manage the delivery, and coach the people to make complex transformations and projects a success."

### Impact in Numbers

**35+**  
Years of  
Experience

**50+**  
Clients &  
Branches

**100+**  
Projects  
Managed

**500+**  
Squads  
Guided

**M+**  
Benefits &  
Saving

### Expertise



#### Transformation

Agile & DevOps Coaching  
Change Management  
Value Stream Mapping  
SAFe® DEV(SEC)OPS®



#### Project Management

Program & Project Delivery  
Scope, Budget & Risk Management  
Tendering, Stakeholder Management  
CSM® CSPO® PMP® PRINCE2®



#### Architecture

Solution- & Enterprise Architecture  
Target Operating Model Design  
Cloud Architecture  
TOGAF® APM®

### Career Highlights (Selection)



#### 2024 - Present: Worldline Financial Services

Designed and implemented a new Target Operating Model that transitioned the organization to a product-led, DevOps way of working.



#### 2022 - 2023: De Volksbank

Architected an automated IT Change process with dashboard that significantly improved IT change efficiency.



#### 2021 - 2022: AkzoNobel

Managed the end-to-end delivery of a new global cloud platform, from vendor selection to successful implementation.



#### 2016 - 2019: ING

Enabled squads to master ING's new Way of Working by providing hands-on coaching while simplifying and seamlessly integrating ITSM processes into their workflows



#### 2018 - 2020 & 2014 - 2015: inter IKEA Systems BV

Architected and led the implementation of a user-centric, enterprise-wide ITSM solution on the ServiceNow platform.



#### 2014 - Present: De Neve IT Consulting

Empowering companies to navigate their digital transformation through strategic advice and hands-on implementation.



#### 2007 - 2014: TAQA Global

Delivered global programs that were elevated to 'global blueprint' status for their excellence in design and execution.



#### 1988 - 2007: Fujitsu / ICL

Pioneered the design and delivery of automated 'black-box' warehouse systems incorporating robotics and AI.

### Key Certifications



### Contact

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